



Optus Wholesale Business Broadband

Partner with Optus to provide customers with
wholesale access to nbn®

Optus Wholesale

yes OPTUS

Why it matters

Win more customers without the operational overhead

Three things decide whether you win: your bottom line, the reliability your customers feel, and how cleanly it plugs into your stack. Optus Wholesale Fixed Broadband delivers all three — business-grade nbn® on the Optus core, with end-to-end automation that reduces cost and manual effort.

What it is

Layer 3 nbn®, delivered over the Optus network



High-quality nbn® connectivity

Business-grade nbn® (TC-4) across FTTN, FTTB, FTTC, FTTP, HFC and Fixed Wireless.



Verified performance on the Optus network

Reported weekly to the ACCC. Optus currently meets or exceeds 100% of advertised busy period speeds across every marketed nbn® (TC-4)*



Built for RSPs

Enhanced control and a robust, business-ready platform to resell with confidence.

Two networks, one package

Seamless • automated • business-grade

Optus network

- Managed core
- Reliable performance
- Scalable

nbn® access

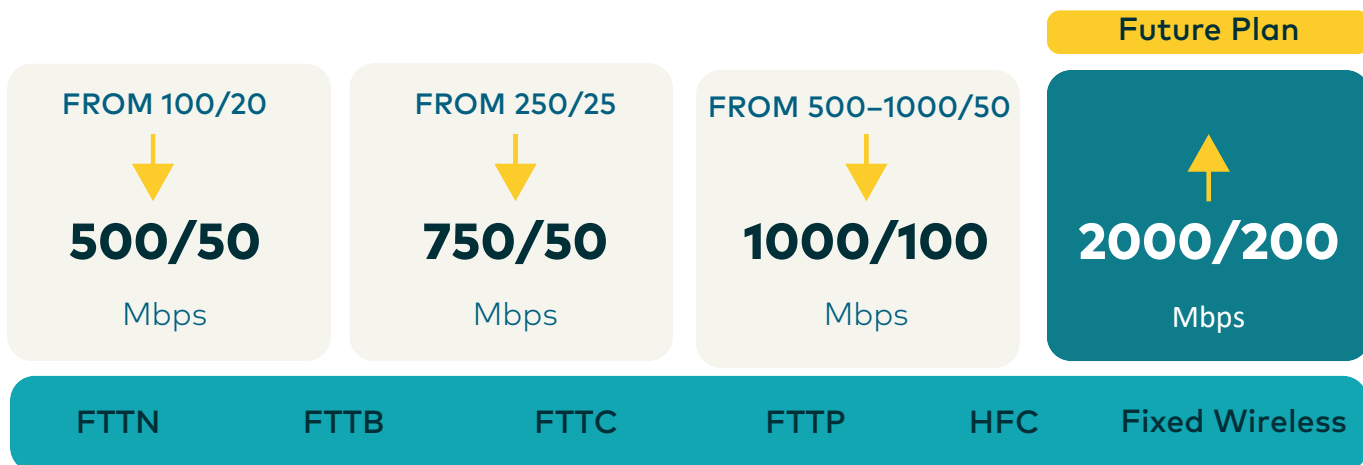
- National coverage
- Every TC-4 access type
- Excluding Satellite

*Based on wholesale speed performance measured during peak demand periods and reported weekly to the ACCC. References to speed relates to wholesale network performance and are not indicative of the speeds typically experienced by end users. Actual end-user speeds experienced by service providers and end users may vary depending on network configuration, connection at the relevant premises, access type, equipment and other factors.

The product at a glance

Speeds, automation and visibility

Faster tiers to resell today. 2Gbps on the horizon.*



Speed-tier flexibility

move customers up or down nbn® speed tiers at any time, with multi-gig support as nbn® rolls it out.

Automation that runs itself



TMF-based APIs

Site qualification, ordering and assurance that integrate with your systems.



Order Management

Fast provisioning with full visibility into network and orders.



Assurance Portal

Provision, monitor and manage services with confidence.

Self-serve visibility for your customers



Service Health

Live network health insights at a glance.



Test & Diagnostic

Proactive tools to resolve issues fast.



Outage Management

Keep customers informed, automatically.

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Support, flexibility & why Optus Wholesale

Business-grade from day one

Support your customers can feel



Dedicated support team

Fast issue resolution from broadband experts.



4-hour or 12-hour SLA

Choose the restoration option per service.



Enhanced experience

A better service experience for end customers.

Control & flexibility

Static IP

Give your business customers the fixed IP address they need to run VPNs, host services, and stay reachable 24/7

BYO modem

Bring your own modem — no locked-in hardware and a lower cost to serve.

Why Optus Wholesale

30+

years as Australia's first network wholesaler

Carrier-Grade

Carrier-grade network resilience & redundancy

99.95%

network availability / uptime

24x7

monitoring & dedicated service desk

- ✓ The same experience as Optus retail, no artificial downgrade.
- ✓ Partner with Optus for wholesale access to nbn® connectivity - Optus owns the backbone, core and NOC, so fewer layers mean more margin for you.

READY TO PARTNER ?

Let's talk, your Optus Wholesale Account Manager can map Fixed Broadband to your network and your margins.