

Please see below data samples which Optus can provide to you:

- Customer's contact information
- Customers on a mobile phone plan can access their SMS summary (without message content)
- Customers on a mobile prepaid can access their SMS summary (without message content) and itemised call details
- Customers with an Optus home phone can access call details for local, 13/1300 numbers
- Contact notes taken by Optus Customer Care

• Customer's contact information

- Name: Abcdefg Hijklmnoprs
- Address: 4 ABCDEFG Road, HIJKLMN NSW 2000
- Date of birth: 00/00/1900
- Landline: 02 9800 0000
- Mobile number: 0400-000-000
- Email address: *****@optusnet.com.au
- Billing account number: 6000*****
- IMSI (International Mobile Subscriber Identity): *****
- IMEI (International Mobile Equipment Identifier): *****

• Customers on a mobile phone plan can access their SMS summary (without message content)

TRANSACTION_TIME	Called number	RATE	AMOUNT
Start time	Called number	Starting period	Charge amount
20190600000000	61400000000	Period N/A	0
20190600000000	61400000000	Period N/A	0
20190600000000	61400000000	Period N/A	0

• Customers on a mobile prepaid can access their SMS summary (without message content) and itemised call details

Called number	Time of call	Calling number	Call type	Duration (sec)	Price
61400000000	6/02/2020 20:38	61500000000	SMS	0	0
61400000000	6/02/2020 20:45	61500000000	SMS	0	0
61400000000	6/02/2020 20:45	61500000000	SMS	0	0
61400000000	6/02/2020 10:17	61500000000	MO*	74	0
61400000000	6/02/2020 12:16	61500000000	MO*	16	0
61400000000	6/02/2020 12:22	61500000000	MO*	2	0
61400000000	6/02/2020 12:24	61500000000	MO*	25	0
61400000000	6/02/2020 13:11	61500000000	MO*	4	0

*MO = Voice Call or Mobile Outgoing Call

• Customers with an Optus home phone can access call details for local, 13/1300 numbers

CALLING_NUMBER	TRANSACTION_TIME	DESTINATION	CALLED_NUMBER	DURATION	AMOUNT
0756xxxxxx	43773.54881	13/1300	132221	0:03:00	0.35
0756xxxxxx	43781.72385	13/1300	131116	0:02:00	0.35
0756xxxxxx	43781.72508	13/1300	131116	0:09:00	0.35

CALLING_NUMBER	TRANSACTION_TIME	DESTINATION	CALLED_NUMBER	DURATION	AMOUNT
0398xxxxxx	43862.62021	Voicemail Retrieval	1300721896	0:01:00	0.3
0398xxxxxx	43865.48598	Voicemail Retrieval	1300721896	0:01:00	0.3
0398xxxxxx	43869.75572	Voicemail Retrieval	1300721896	0:01:00	0.3
0398xxxxxx	43873.40663	Voicemail Retrieval	1300721896	0:01:00	0.3

• Contact notes taken by Optus Customer Care

Notes requested for:
Account # XXXXX
Date / Time Created: Note: XX/XX/20XX XX:XX:XX
Note Subject: ***
Note Type: Notes
