

STANDARD PRICING TABLE: Optus Evolve Service

This Standard Pricing Table forms part of Optus' Standard Form of Agreement pursuant to the Telecommunications Legislation.

The Standard Pricing Table for the Outbound Voice including Voice Express Service Option comprises Appendix 3 below.

This Standard Pricing Table for the following Evolve Service Options comprises the following appendices.

- **APPENDIX 1 - Optus Evolve IP VPN, Internet and Ethernet WAN - Standard Pricing Table**
- **APPENDIX 2 - Optus Evolve MRS - Standard Pricing Table**
- **APPENDIX 3 - Optus Evolve Voice, Evolve DirectLine & Outbound Voice including Voice Express - Standard Pricing Table**
- **APPENDIX 4 - Optus Evolve WIP VPN Plus – Standard Pricing Table**
- **APPENDIX 5 - Miscellaneous Charges**

Note: The reference of the terms '**monthly recurring charges**' and '**monthly service charges**' across this Standard Pricing Table is made with the same meaning applying to both the terms, but only to the extent of their specific usage for the relevant Service Option under this Standard Pricing Table.

APPENDIX 1 – Optus Evolve IP VPN, Internet and Ethernet WAN Service Option: (Standard Pricing Table)

Optus will only supply the Evolve IP VPN, Internet or Ethernet WAN Service Option at the rates set out in the Standard Pricing Tables below or in your Application for each site if you choose a Committed Term of month to month or a Committed Term of at least twelve months (unless otherwise agreed).

Pricing for Optus Evolve IP VPN, Internet and Ethernet WAN includes:

- (a) standard fixed charges, such as establishment and relocation charges and charges for changes as set out below;
- (b) Monthly Recurring Charges as set out below or where we have agreed different charges, the charges that are set out in your Application;
- (c) Cancellation Fees and other charges that are set out in your Agreement;
- (d) any other charges that may be notified to or agreed with you by Optus for additional services.

1. ESTABLISHMENT / INSTALL and RELOCATION CHARGE

- 1.1 The Establishment Charge is the initial charge payable for installing the Service which is payable upon installation (also known as an Install Charge on your Application). The Relocation Charge is the charge payable for relocating an existing Service from one location to another.
- 1.2 Establishment and Relocation Charges are subject to extra charges if additional work is required to install the Service, subject to a special agreement in writing signed by both parties.

Evolve IP VPN, Internet and Ethernet WAN	Charges (excl GST)
Service Installation / Relocation Charge (per Service)	\$2,500

Establishment and Relocation charges for non standard services will be provided on application.

2. MOVE, ADD AND CHANGES (MAC) CHARGE

Change Type	Description	Charges (Excl GST)
CHOWN	Change of ownership (CHOWN) only	\$0
Simple change	Change to an existing service that can be performed remotely (no change to hardware, no site visit required) and are part of the standard product feature set, ie. do not require any customisation. Examples include: - Bandwidth upgrade/downgrade* - QoS configuration changes - Internet plan change	\$500
Complex change	Change to an existing service requiring a site visit (including hardware change, but not requiring any customisation)	\$2,500
Customised changes	Changes requiring customisation in standard product as agreed by both parties	POA

* If you downgrade a service, the new monthly recurring charge will be notified to you by Optus which may be an amount up to, but not exceeding 100% of the originally contracted monthly recurring charge (including any charge in respect of the Service Interface) for the period of the downgrade until the expiry of the Committed Term.

Service change charges are applicable between 7am – 7pm Sydney local time Monday to Friday excluding public holidays. Changes conducted outside these hours by request of the customer are considered as a Customised change. Please see Appendix 5 Miscellaneous Service and Support Charges.

3. MONTHLY RECURRING CHARGE

3.1 A Monthly Recurring Charge is payable as set out in your Application. The calculation of Monthly Recurring Charge may depend on:

- (a) the access types you select (for example, EoNBN, Fibre);
 - (b) the speed (for example, 5M/5M or 20M/20M);
 - (c) the Site address of the Service (which may be in Metro, Regional or Remote areas);
 - (d) whether QoS (quality of service) is included;
 - (e) whether the link is Primary or Secondary,
- among other things.

We have set out our standard Monthly Recurring Charges for commonly requested Services below, but your pricing will be set out in your Application, after you agree with our quotation.

3.2 On expiry of the Committed Term or Special, Optus may end the pricing set out in the Application or Special on 30 days' written notice and reserves the right to:

- (a) adjust your charges by multiplying the last applicable full Monthly Recurring Charge (excluding any once off adjustments) x 175%; and
- (b) for the purposes of clause 2.2 of the Evolve Internet Option, in relation to all Subscription, Usage & 95th Percentile (P95) billing types, Optus reserves the right to charge the applicable monthly Flat Rate x 175% with excess usage charged in arrears at your predefined excess usage rate per megabit, per second or megabyte,

until we agree a new Application.

Clause 3.2 does not apply to Committed Term of month to month.

3.3 Optus reserves the right to increase the Monthly Recurring Charge as stated in your Application or other agreement for the Service if a third party provider(s) to Optus increases their charges for the service to Optus. Any increase would be commensurate with the third party charge increase.

3.4 Standard Monthly Recurring Charges

To the extent your required configurations are not set out below, we will provide you with a quotation and agree the charges in an Application. If QoS is added, the price is increased by 20%. If the Service is Secondary, the price is reduced by 20%.

- (a) Evolve IPVPN and Evolve WAN

Access Type	Access Speed	Monthly Recurring Charges (Ex GST)
EoNBN	5M/5M	\$450.00
EoNBN	10M/10M	\$700.00
EoNBN	20M/20M	\$1,026.00
EoNBN	40M/40M	\$1,179.00
Fibre	5M/5M	\$1,137.50
Fibre	10M/10M	\$1,300.00
Fibre	20M/20M	\$1,687.50
Fibre	100M/100M	\$3,575.00
Fibre	500M/500M	\$6,750.00
Fibre	1G/1G	\$8,750.00

(b) Evolve Internet and Evolve Unlimited Internet

Access Type	Access Speed	Monthly Recurring Charges (Ex GST)
EoNBN	Up to 50M/20M	\$320.00
EoNBN	Up to 100M/40M	\$400.00
EoNBN	Up to 1000M/400M	\$2,320.00
EoNBN	10M/10M	\$834.00
EoNBN	20M/20M	\$1,337.00
EoNBN	40M/40M	\$1,750.00
EoNBN	100M/100M	\$2,350.00
Fibre	100M/100M	\$1,574.86
Fibre	500M/500M	\$6,289.33
Fibre	1000M/1000M	\$10,834.14

APPENDIX 2 – Optus Evolve MRS Service Option: (Standard Pricing Table)

The Optus Evolve MRS charges (including the Cancellation Fee) are in addition to any charges payable by you in respect of an Optus Evolve IP VPN Service. All pricing for Evolve MRS is provided on application.

Router Type	One off Establishment charges	Monthly Recurring Charges (ex GST)
Cisco 881G	\$1,812	\$56
Cisco 819	\$1850	\$56
Cisco 867 VAE	\$1,872	\$56
Cisco 1941	\$2,574	\$169
Cisco 1941 (with eHWIC)	\$3,152	\$169
Cisco 2921	\$8,632	\$560
Cisco 3945	\$22,620	\$560

MOVE, ADD AND CHANGES (MAC) CHARGE

Change Type	Description	Charges Excl GST)
CHOWN	Change of ownership (CHOWN) only	\$0
Simple change	Change to an existing service that can be performed remotely (no change to hardware, no site visit required) and are part of the standard product feature set, ie. do not require any customisation. For example: Changes to Evolve MRS router configuration	\$500
Customised changes	Changes requiring customisation in standard product as agreed by both parties	POA

Service change charges are applicable between 7am – 7pm Sydney local time Monday to Friday excluding public holidays. Changes conducted outside these hours by request of the customer are considered as a Customised change. Please see Appendix 5 Miscellaneous Service and Support Charges.

APPENDIX 3 – Optus Evolve Voice, Evolve DirectLine & Outbound Voice(incl. Voice Express): (Standard Pricing Table)

1. General Call Charges

- 1.1 Calls from Optus Evolve Voice, Evolve DirectLine, Voice Express and BusinessNet Premier services are charged at rates applicable to Direct Connect Services.
- 1.2 Calls from Corporate Long Distance (CLD) services are charged at rates applicable to Non Direct Connect Services.
- 1.3 Optus voice calls originating from MS Teams Calling, voice for Cloud Calling and voice for Cloud Contact calls are charged at rates applicable to Direct Connect Services.
- 1.4 Calls from Optus Evolve Voice, Evolve DirectLine, Voice Express and BusinessNet Premier services to other Optus Evolve Voice, Evolve DirectLine , Voice Express and BusinessNet Premier services are charged at rates applicable to Direct Connect to Direct Connect calls, if specified in your pricing schedule.
- 1.5 Charges will be imposed for the Service in accordance with the following:
 - (a) you will not be charged for Unsuccessful Calls;
 - (b) unless otherwise specified, timed calls are charged per second with the Chargeable Calling Time rounded up to the next second;
 - (c) timed call charges may also include an initial flagfall charge, with the flagfall amount charged immediately upon connection and with the total call charge being:
 - (d) $\text{total call charge} = \text{flagfall} + (\text{timed rate per second} \times \text{Chargeable Calling Time})$;
 - (e) fixed call charges are flagfall only charges, regardless of the duration of the call;
 - (f) call charges are rounded up to the next cent, and discounts (where applicable) are applied to the rounded call charges.
- 1.6 Charges shown in brackets are GST inclusive.

2. Local Call Charges

- 2.1 Local Calls from Direct Connect Services are charged at a fixed call charge of \$0.10 (\$0.11) per call regardless of the duration of the telephone call.
- 2.2 Local Calls from Non Direct Connect Services are charged at a fixed call charge of \$0.13 (\$0.143) per call regardless of the duration of the telephone call.

3. National Long Distance Call Charges

- 3.1 National Long Distance Calls are charged at a timed rate of \$0.002 (\$0.0022) per second.

4. Charges for Calls to Mobiles

- 4.1 Calls to Mobiles are charged at a timed rate of \$0.0050000 (\$0.0055000) per second.
- 4.2 The charges for calls within Australia to an Optus Thuraya service are listed in Appendix T.
- 4.3 Calls from OCV Access Lines (other than OCV Home Access Lines) to OCV Integrated Mobile Access Lines are charged at rates applicable to calls to Optus Mobile Fleet, if specified in the Pricing Schedule of your Application Form.

4.4 Calls to Optus Mobile services are charged at rates applicable to calls to Optus Mobiles, if specified in the Pricing Schedule of your Application Form.

5. Charges for Calls to 13 or 1300 numbers

5.1 Calls to 13 or 1300 Numbers are charged at a fixed call charge of \$0.30 (\$0.33) per call regardless of the duration of the telephone call.

6. International Long Distance Call Charges

6.1 International Long Distance Calls are charged at a timed rate depending on the country called. Calls are charged in one minute blocks based on the rates listed in the table below.

	Current				Previous			Current				Previous	
	Landline Termination		Mobile Termination		Landline	Mobile		Landline Termination		Mobile Termination		Landline	Mobile
	Ex GST	Inc GST	Ex GST	Inc GST				Ex GST	Inc GST	Ex GST	Inc GST		
	\$/Mn	\$/Mn	\$/Mn	\$/Mn	\$/Mn	\$/Mn		\$/Mn	\$/Mn	\$/Mn	\$/Mn	\$/Mn	\$/Mn
Afghanistan	2.5000	2.7500	2.5000	2.7500	2.5000	2.5000	El Salvador	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200
Albania	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700	Equatorial Guinea	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000
Algeria	1.0000	1.1000	1.0000	1.1000	1.0000	1.0000	Eritrea	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000
American Samoa	0.7400	0.8140	0.7400	0.8140	0.7400	0.7400	Estonia	0.8500	0.9350	1.1700	1.2870	0.8500	1.1700
Andorra	0.5000	0.5500	0.8200	0.9020	0.5000	0.8200	Ethiopia	1.6000	1.7600	1.9200	2.1120	1.6000	1.9200
Angola	1.4500	1.5950	1.7700	1.9470	1.4500	1.7700	Faeroe Islands	1.0300	1.1330	1.0300	1.1330	1.0300	1.0300
Anguilla	1.2500	1.3750	2.4480	2.6928	1.2500	2.4480	Falkland Islands	3.6600	4.0260	3.6600	4.0260	3.6600	3.6600
Antarctica	5.4240	5.9664	5.4240	5.9664	5.4240	5.4240	Fiji	0.8500	0.9350	1.1700	1.2870	0.8500	1.1700
Antigua & Barbuda	1.1100	1.2210	1.1100	1.2210	1.1100	1.1100	Finland	0.5000	0.5500	0.8200	0.9020	0.5000	0.8200
Argentina	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700	France	0.3000	0.3300	0.6700	0.7370	0.3000	0.6700
Armenia	1.2500	1.3750	1.5700	1.7270	1.2500	1.5700	French Polynesia	1.0000	1.1000	1.0000	1.1000	1.0000	1.0000
Aruba	1.1100	1.2210	1.1100	1.2210	1.1100	1.1100	Fyr Macedonia	0.8500	0.9350	1.2700	1.3970	0.8500	1.2700
Ascension Island	4.5480	5.0028	4.5480	5.0028	4.5480	4.5480	Gabonese Republic	1.4500	1.5950	1.7700	1.9470	1.4500	1.7700
Austria	0.4000	0.4400	0.7200	0.7920	0.4000	0.7200	Gambia	1.4500	1.5950	1.4500	1.5950	1.4500	1.4500
Azerbaijan Republic	1.1500	1.2650	1.4700	1.6170	1.1500	1.4700	Georgia	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200
Bahamas	0.7500	0.8250	0.7500	0.8250	0.7500	0.7500	Germany	0.2000	0.2200	0.6200	0.6820	0.2000	0.6200
Bahrain	1.1500	1.2650	1.4700	1.6170	1.1500	1.4700	Ghana	1.2500	1.3750	1.5700	1.7270	1.2500	1.5700
Bangladesh	1.0000	1.1000	1.3200	1.4520	1.0000	1.3200	Gibraltar	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700
Barbados	1.2000	1.3200	1.2000	1.3200	1.2000	1.2000	Greece	0.4000	0.4400	0.7200	0.7920	0.4000	0.7200
Belarus	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700	Greenland	1.3800	1.5180	1.3800	1.5180	1.3800	1.3800
Belgium	0.4000	0.4400	0.7200	0.7920	0.4000	0.7200	Grenada	1.1400	1.2540	2.9200	3.2120	1.1400	2.9200
Belize	1.1400	1.2540	1.1400	1.2540	1.1400	1.1400	Guadeloupe	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700
Benin	1.5000	1.6500	1.5000	1.6500	1.5000	1.5000	Guam	0.6100	0.6710	0.6100	0.6710	0.6100	0.6100
Bermuda	0.8500	0.9350	0.8500	0.9350	0.8500	0.8500	Guantanamo Bay	1.3500	1.4850	2.0040	2.2044	1.3500	2.0040
Bhutan	1.5000	1.6500	1.5000	1.6500	1.5000	1.5000	Guatemala	1.1400	1.2540	1.6700	1.8370	1.1400	1.6700
Bolivia	1.2500	1.3750	1.5700	1.7270	1.2500	1.5700	Guiana French	1.2000	1.3200	1.2000	1.3200	1.2000	1.2000
Herzegovina	0.7500	0.8250	1.0700	1.1770	0.7500	1.0700	Guinea Bissau	2.9000	3.1900	2.9000	3.1900	2.9000	2.9000
Botswana	1.4500	1.5950	1.7700	1.9470	1.4500	1.7700	Guinea Republic	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000
Brazil	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700	Guyana	1.2200	1.3420	1.2200	1.3420	1.2200	1.2200
Brunei	0.8500	0.9350	1.1700	1.2870	0.8500	1.1700	Haiti	1.4500	1.5950	1.7700	1.9470	1.4500	1.7700
Bulgaria	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700	Honduras	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200
Burkina Faso	1.4500	1.5950	1.4500	1.5950	1.4500	1.4500	Hong Kong	0.1000	0.1100	0.5200	0.5720	0.1000	0.5200
Burundi	1.6000	1.7600	1.9200	2.1120	1.6000	1.9200	Hungary	0.5000	0.5500	0.8200	0.9020	0.5000	0.8200
Cambodia	1.9000	2.0900	2.7200	2.9920	1.9000	2.7200	Iceland	0.7500	0.8250	1.0700	1.1770	0.7500	1.0700
Cameroon	1.6000	1.7600	1.9200	2.1120	1.6000	1.9200	India	0.9000	0.9900	1.4200	1.5620	0.9000	1.4200
Canada	0.1000	0.1100	0.1000	0.1100	0.1000	0.1000	Indonesia	0.6000	0.6600	1.0200	1.1220	0.6000	1.0200
Cape Verde	1.4500	1.5950	1.4500	1.5950	1.4500	1.4500	Iran	1.4000	1.5400	1.8200	2.0020	1.4000	1.8200
Cayman Islands	1.2000	1.3200	1.2000	1.3200	1.2000	1.2000	Iraq	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000
Central African Republic	1.7000	1.8700	1.7000	1.8700	1.7000	1.7000	Ireland	0.1000	0.1100	0.4200	0.4620	0.1000	0.4200
Chad	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000	Israel	0.4000	0.4400	0.7200	0.7920	0.4000	0.7200
Chile	0.7000	0.7700	1.0200	1.1220	0.7000	1.0200	Italy	0.3000	0.3300	0.6200	0.6820	0.3000	0.6200
China	0.2000	0.2200	0.8200	0.9020	0.2000	0.8200	Ivory Coast	1.6000	1.7600	1.9200	2.1120	1.6000	1.9200
Colombia	1.0000	1.1000	1.3200	1.4520	1.0000	1.3200	Jamaica	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200
Comoros Island	1.2200	1.3420	1.2200	1.3420	1.2200	1.2200	Japan	0.1000	0.1100	0.5200	0.5720	0.1000	0.5200
Congo	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000	Jordan	1.1000	1.2100	1.5200	1.6720	1.1000	1.5200
Cook Islands	1.7000	1.8700	1.7000	1.8700	1.7000	1.7000	Kazakhstan	1.3500	1.4850	1.6700	1.8370	1.3500	1.6700
Costa Rica	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700	Kenya	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200
Croatia	0.5000	0.5500	0.8200	0.9020	0.5000	0.8200	Kiribati	2.7600	3.0360	2.7600	3.0360	2.7600	2.7600
Cuba	1.9080	2.0988	2.2700	2.4970	1.9080	2.2700	Korea North	2.9500	3.2450	2.9500	3.2450	2.9500	2.9500
Cyprus	0.7000	0.7700	1.0700	1.1770	0.7000	1.0700	Korea South	0.2000	0.2200	0.9200	1.0120	0.2000	0.9200
Czech Republic	0.7000	0.7700	1.0200	1.1220	0.7000	1.0200	Kosovo	0.5000	0.5500	0.9800	1.0780	-	-
Denmark	0.4000	0.4400	0.7200	0.7920	0.4000	0.7200	Kuwait	1.1400	1.2540	1.6700	1.8370	1.1400	1.6700
Diego Garcia	3.8000	4.1800	3.8000	4.1800	3.8000	3.8000	Kyrgyzstan	1.3500	1.4850	1.6700	1.8370	1.3500	1.6700
Djibouti	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000	Laos	1.3400	1.4740	1.8200	2.0020	1.3400	1.8200
Dominica Islands	1.0000	1.1000	1.0000	1.1000	1.0000	1.0000	Latvia	1.5960	1.7556	4.5240	4.9764	1.5960	4.5240
Dominican Republic	0.7500	0.8250	0.7500	0.8250	0.7500	0.7500	Lebanon	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700
East Timor	3.6000	3.9600	3.6000	3.9600	3.6000	3.6000	Lesotho	1.1100	1.2210	1.1100	1.2210	1.1100	1.1100
Ecuador	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200	Liberia	1.4500	1.5950	1.4500	1.5950	1.4500	1.4500
Egypt	1.0000	1.1000	1.4700	1.6170	1.0000	1.4700	Libya	1.3500	1.4850	1.6700	1.8370	1.3500	1.6700

	Current				Previous			Current				Previous	
	Landline Termination		Mobile Termination		Landline	Mobile		Landline Termination		Mobile Termination		Landline	Mobile
	Ex GST	Inc GST	Ex GST	Inc GST				Ex GST	Inc GST	Ex GST	Inc GST		
	\$/Min	\$/Min	\$/Min	\$/Min	\$/Min	\$/Min		\$/Min	\$/Min	\$/Min	\$/Min		
Liechtenstein	1.5960	1.7556	1.5960	1.7556	1.5960	1.5960	San Marino	2.1720	2.3892	2.1720	2.3892	2.1720	2.1720
Lithuania	0.8500	0.9350	1.1700	1.2870	0.8500	1.1700	Sao Tome & Principe	3.0000	3.3000	3.0000	3.3000	3.0000	3.0000
Luxembourg	0.5000	0.5500	0.8200	0.9020	0.5000	0.8200	Saudi Arabia	1.3500	1.4850	1.6700	1.8370	1.3500	1.6700
Macau	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200	Senegal	1.6000	1.7600	1.9200	2.1120	1.6000	1.9200
Madagascar	3.4800	3.8280	3.4800	3.8280	3.4800	3.4800	Serbia & Montenegro	0.3400	0.3740	0.6900	0.7590	0.3400	0.6900
Malawi	1.2500	1.3750	1.2500	1.3750	1.2500	1.2500	Seychelles	2.6500	2.9150	2.6500	2.9150	2.6500	2.6500
Malaysia	0.2000	0.2200	0.6700	0.7370	0.2000	0.6700	Sierra Leone	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000
Maldives	1.8840	2.0724	1.8960	2.0856	1.8840	1.8960	Singapore	0.0600	0.0660	0.5200	0.5720	0.0600	0.5200
Mali	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000	Slovakia	0.5000	0.5500	0.8200	0.9020	0.5000	0.8200
Malta	0.7500	0.8250	1.0700	1.1770	0.7500	1.0700	Slovenia	0.7500	0.8250	1.0700	1.1770	0.7500	1.0700
Mariana Islands	1.0000	1.1000	1.0000	1.1000	1.0000	1.0000	Solomon Islands	2.1840	2.4024	2.1840	2.4024	2.1840	2.1840
Marshall Islands	1.4500	1.5950	1.4500	1.5950	1.4500	1.4500	Somalia	1.8200	2.0020	1.8200	2.0020	1.8200	1.8200
Martinique	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200	South Africa	0.3000	0.3300	0.8200	0.9020	0.3000	0.8200
Mauritania	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000	South Sudan	0.9900	1.0890	0.9900	1.0890	0.9900	0.9900
Mauritius	1.2000	1.3200	1.2000	1.3200	1.2000	1.2000	Spain	0.4000	0.4400	0.7200	0.7920	0.4000	0.7200
Mayotte Island	1.1400	1.2540	1.1400	1.2540	1.1400	1.1400	Sri Lanka	0.9000	0.9900	1.2700	1.3970	0.9000	1.2700
Mexico	0.8500	0.9350	1.1700	1.2870	0.8500	1.1700	St Helena	2.8800	3.1680	2.8800	3.1680	2.8800	2.8800
Micronesia	1.5000	1.6500	1.5000	1.6500	1.5000	1.5000	St Kitts & Nevis	1.1500	1.2650	1.1500	1.2650	1.1500	1.1500
Monaco	0.5000	0.5500	0.8200	0.9020	0.5000	0.8200	St Lucia	2.1000	2.3100	2.1000	2.3100	2.1000	2.1000
Mongolia	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000	St Pierre & Miquelon	1.1500	1.2650	1.1500	1.2650	1.1500	1.1500
Montserrat	1.3100	1.4410	1.3100	1.4410	1.3100	1.3100	St Vincent & Bequia	1.7000	1.8700	1.7000	1.8700	1.7000	1.7000
Morocco	1.5000	1.6500	1.8200	2.0020	1.5000	1.8200	Sudan	1.1500	1.2650	1.1500	1.2650	1.1500	1.1500
Mozambique	1.2500	1.3750	1.8600	2.0460	1.2500	1.8600	Surinam	1.2500	1.3750	1.2500	1.3750	1.2500	1.2500
Myanmar	1.5000	1.6500	1.9200	2.1120	1.5000	1.9200	Swaziland	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200
N/ American Paid 800	0.1000	0.1100	0.3840	0.4224	0.1000	0.3840	Sweden	0.4000	0.4400	0.7200	0.7920	0.4000	0.7200
Nakhodka	2.5000	2.7500	2.5000	2.7500	2.5000	2.5000	Switzerland	0.4000	0.4400	0.9720	1.0692	0.4000	0.9720
Namibia	1.1400	1.2540	1.1700	1.2870	1.1400	1.1700	Syria	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000
Nauru	2.8200	3.1020	2.8200	3.1020	2.8200	2.8200	Taiwan	0.2000	0.2200	0.9200	1.0120	0.2000	0.9200
Nepal	1.8000	1.9800	2.4700	2.7170	1.8000	2.4700	Tajikistan	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200
Netherlands Antilles	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700	Tanzania	1.4500	1.5950	1.7700	1.9470	1.4500	1.7700
Netherlands	0.3000	0.3300	0.6700	0.7370	0.3000	0.6700	Thailand	0.3000	0.3300	0.9700	1.0670	0.3000	0.9700
New Caledonia	0.9000	0.9900	0.9000	0.9900	0.9000	0.9000	Togoese Republic	1.4500	1.5950	1.4500	1.5950	1.4500	1.4500
New Zealand	0.0600	0.0660	0.5200	0.5720	0.0600	0.5200	Tokelau	3.7440	4.1184	3.7440	4.1184	3.7440	3.7440
Nicaragua	1.3500	1.4850	2.2700	2.4970	1.3500	2.2700	Tonga	1.5360	1.6896	1.5000	1.6500	1.5360	1.5000
Niger	1.5000	1.6500	1.8200	2.0020	1.5000	1.8200	Trinidad & Tobago	1.0000	1.1000	1.0000	1.1000	1.0000	1.0000
Nigeria	1.1100	1.2210	1.6700	1.8370	1.1100	1.6700	Tunisia	1.6080	1.7688	1.6080	1.7688	1.6080	1.6080
Nis & Baltics	1.0000	1.1000	1.0000	1.1000	1.0000	1.0000	Turkey	0.6100	0.6710	1.0700	1.1770	0.6100	1.0700
Niue Island	3.4320	3.7752	3.4320	3.7752	3.4320	3.4320	Turkmenistan	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200
Norfolk Island	3.1680	3.4848	3.1680	3.4848	3.1680	3.1680	Turks & Caicos Islands	1.3500	1.4850	1.3500	1.4850	1.3500	1.3500
Norway	0.4000	0.4400	0.9600	1.0560	0.4000	0.9600	Tuvalu	2.8680	3.1548	2.8680	3.1548	2.8680	2.8680
Oman	1.0600	1.1660	1.5700	1.7270	1.0600	1.5700	Uganda	1.3100	1.4410	1.3100	1.4410	1.3100	1.3100
Pakistan	1.4500	1.5950	1.7700	1.9470	1.4500	1.7700	Ukraine	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700
Palau	1.6000	1.7600	1.6000	1.7600	1.6000	1.6000	United Arab Emirates	1.0000	1.1000	1.4700	1.6170	1.0000	1.4700
Palestinian Autonomous Areas	0.9000	0.9900	0.9000	0.9900	0.9000	0.9000	United Kingdom	0.0600	0.0660	0.5200	0.5720	0.0600	0.5200
Panama	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200	United States Of America	0.0600	0.0660	0.0600	0.0660	0.0600	0.0600
Papua New Guinea	1.1880	1.3068	1.9440	2.1384	1.1880	1.9440	Uruguay	1.1500	1.2650	1.4700	1.6170	1.1500	1.4700
Paraguay	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200	Uzbekistan	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200
Peru	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200	Vanuatu	2.8320	3.1152	2.8320	3.1152	2.8320	2.8320
Philippines	0.3000	0.3300	0.8200	0.9020	0.3000	0.8200	Vatican City	0.5000	0.5500	0.5000	0.5500	0.5000	0.5000
Poland	0.5000	0.5500	0.8200	0.9020	0.5000	0.8200	Venezuela	0.7500	0.8250	1.0700	1.1770	0.7500	1.0700
Portugal	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700	Vietnam	1.3500	1.4850	1.7200	1.8920	1.3500	1.7200
Puerto Rico	0.6500	0.7150	0.6500	0.7150	0.6500	0.6500	Virgin Islands (Br)	1.3100	1.4410	1.3100	1.4410	1.3100	1.3100
Qatar	1.4500	1.5950	1.7700	1.9470	1.4500	1.7700	Virgin Islands (Us)	0.6100	0.6710	0.6100	0.6710	0.6100	0.6100
Republic Of Moldova	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200	Wallis & Futuna	2.0000	2.2000	2.0000	2.2000	2.0000	2.0000
Reunion	1.3100	1.4410	1.3100	1.4410	1.3100	1.3100	Western Samoa	1.5360	1.6896	1.6920	1.8612	1.5360	1.6920
Romania	1.2000	1.3200	1.5200	1.6720	1.2000	1.5200	Yemen Arab	1.5000	1.6500	1.8200	2.0020	1.5000	1.8200
Russian Federation	0.9500	1.0450	1.2700	1.3970	0.9500	1.2700	Zaire	1.5000	1.6500	1.8200	2.0020	1.5000	1.8200
Rwanda	1.4500	1.5950	1.4500	1.5950	1.4500	1.4500	Zambia	1.4500	1.5950	1.7700	1.9470	1.4500	1.7700
Sakhalin	2.7000	2.9700	3.6240	3.9864	2.7000	3.6240	Zimbabwe	0.7500	0.8250	1.0700	1.1770	0.7500	1.0700

6.3 The charges for calls to Inmarsat terminals and Thuraya, Iridium, GlobalStar and GeoVerse satellite telephones are set out in Appendix T.

- 6.4 Each country has a different way of managing non-standard numbers. Some destinations have specific premium and special number ranges, in which case we will charge you more for calls, or may block calls to these number ranges. Because these non-standard numbers change all the time, we reserve the right to add or remove number ranges from any category set out below from time to time.

Non-standard numbers categories include premium and special numbers, which are:

- competition lines;
- voting lines;
- calls where you purchase or receive a service; and
- machine answered calls (including looped dial-tone calls and machine-dialled calls).

7. SIP REFER Call Charges

SIP REFER calls made via your Evolve Voice service are charged based on the type of call made (i.e. Local Call) and at the applicable rate listed in this Standard Pricing Table

8. Special Services

- 8.1 Calls to the following services with the listed dialling prefix are charged at the following rates per second (\$).

Service	Iterra (0071)	Radio Paging (016)	Packet Network Service (019)	Community Mass Calling Service (115-119)
Rate per second (\$)	0.0156000 (0.0171600)	0.0001040 (0.001144)	0.001040 (0.001144)	0.001040 (0.001144)

- 8.2 Calls to information services with a dialling prefix of 1900 will be charged at the rates levied by the carriage service provide supplying the number, as will any long distance national or international calls made by you via another carrier's network.

9. Operator Assisted Call Charges

- 9.1 Charges for International Directory Assistance Calls and Operator Connected Calls are set out in Appendix G.
- 9.2 Calls to Telstra 1223 Local and National Directory Assistance are charged at \$0.45 (\$0.50) per call. There is no option of call connection.

10. Service Installation and Relocation Charge

- 10.1 For Evolve Voice, Voice Express and BusinessNet Premier MultiLine services a once off charge of \$120 (\$132) per Active Channel is payable for the provision of a new or additional Active Channel(s), or for the relocation of an existing service from one service location to another.
- 10.2 For Evolve DirectLine and BusinessNet Premier DirectLine services a once off charge of \$120 (\$132) per Line is payable for the provision of a new or additional Line(s), or for the relocation of an existing service from one service location to another.

11. Local Number Porting After Hours and Rescheduling Charges

- 11.1 Where you require the Local Number Porting cut-over process to take place outside of 8am to 5pm on Business Days (After Hours Cut-Over), an After Hours Cut-Over charge of \$450.00 (\$495.00) will apply.
- 11.2 Once your Local Number Porting time is agreed in the Implementation Schedule, a Port Re-scheduling Charge will apply where:

- (a) you or your PBX maintainer request a re-schedule with less than 10 Business Days' notice;
- (b) you or your PBX maintainer do not arrive at least 60 minutes prior to the porting start time detailed in the agreed Implementation Schedule; or
- (c) incorrect information provided by you or your PBX maintainer in the Customer Site Audit causes the port to be rescheduled.

11.3 The following Port Rescheduling Charge is payable:

- (a) rescheduling a port of up to 10 lines or channels: \$450.00 (\$495.00)
- (b) rescheduling a port of up to 10-20 lines or channels: \$900.00 (\$990.00)
- (c) rescheduling a port of over 20 lines or channels: \$2,000.00 (\$2,200.00)

12. Fee for Service Charges

12.1 Standard installation charges, as specified in clause 10 of this Schedule,

- (a) apply for work done between 8am and 6pm Mondays to Fridays (except for public holidays) (local time). Additional charges apply for installation work requested at other times, being: \$200.00 (\$220.00) per person for the first half hour and \$50.00 (\$55.00) per person per half hour thereafter.
- (b) Include, for Extended Accesses, work performed by another supplier to connect from the Optus network to the Service Delivery Point.

12.2 Additional charges for maintenance are payable each time a fault report is made where Optus determines that it is not responsible for the fault as it is located on your equipment or facilities. These charges are

- (a) for work conducted between 8am and 6pm Mondays to Fridays (except for public holidays) (local time): \$100.00 (\$110.00) per person for the first half hour and \$50.00 (\$55.00) per person per half hour thereafter; and
- (b) for work conducted at other times: \$200.00 (\$220.00) per person for the first half hour and \$50.00 (\$55.00) per person per half hour thereafter.

12.3 For Evolve Voice Customer Managed Router installations Optus, in its absolute discretion, may charge the customer an additional service fee (at the rate of \$120.00 per hour) for any additional service (including on-site or remotely) work required which Optus considers necessary having regard to the customer's equipment and site.

12.4 For Evolve Directline, if you elect for Optus to provide a technical resource to attend your site during the porting period – then the charge will be \$350.00 (\$385.00) per visit, during business hours. After hours would only be available with a quotation.

12.5 Non metropolitan sites may also require a quotation.

12.6 Other Miscellaneous fees may apply – refer to Appendix 6.

13. Monthly Service Charges

13.1 **Voice Only Service Option** - The following monthly service charges are payable:

- (a) A service charge is payable to Optus by you on a monthly basis. The charge is calculated on the number of Active Channels and will be billed to you monthly in advance.

- (b) If you choose to preselect or predigit your call traffic to Optus, such that at least 90% of the outbound traffic carried by your Service is billable by Optus, then the monthly service charge is payable as shown below:

Service Option	Monthly Service Charge
Evolve Voice (Voice Only) – local or intrastate trunk groups	\$28 (\$30.80) per Active Channel
BusinessNet Premier MultiLine - standard	\$30 (33.00) per channel
Evolve Voice (Voice Only) – interstate trunk groups	\$56 (\$61.60) per Active Channel
BusinessNet Premier MultiLine – long haul (Interstate)	\$60 (\$66.00) per channel
Evolve DirectLine or BusinessNet Premier DirectLine	\$36 (\$39.60) per Line
Voice Express – National Trunk	\$28 (\$30.80) per Active Channel

- (c) If at any time you choose to preselect or predigit your call traffic to another carrier, such that less than 90% of the monthly outbound traffic carried by your Service is billable by Optus, then a \$60 (\$66) monthly service charge is payable per Active Channel or Line.

13.2 Voice & Data Service Option for Evolve Voice services the following charges are payable:

- (a) The relevant Evolve IP VPN and Evolve MRS service charges as per the Evolve IP VPN and Evolve MRS Pricing Schedules are payable to Optus by you on a monthly basis. The charge is calculated based on your total voice and data bandwidth/router requirements. This charge will be billed to you monthly in advance.
- (b) If you choose to preselect or predigit your call traffic to Optus, such that at least 90% of the outbound traffic carried by your Service is billable by Optus, then the Evolve IP VPN and Evolve MRS monthly service charges as shown on the Application are payable.

13.3 If at any time you choose to preselect or predigit your call traffic to another carrier, such that less than 90% of the monthly outbound traffic carried by your Service is billable by Optus, then a 50% uplift will apply to the Evolve IP VPN and Evolve MRS monthly service charges shown on the Application.

14. Feature Charges

14.1 A monthly feature charge is payable on optional features selected by you. These charges will be billed to you monthly in advance. Once off charges are also payable for the installation of some optional features.

14.2 (a) The following monthly feature charges are payable for BusinessNet Premier MultiLine and Evolve Voice services:

Service Feature	Monthly Service Charge
Direct In-dial Extension Numbers (block of 10)	\$5.00 (\$5.50)
Direct In-dial Extension Numbers (block of 25)	\$12.50 (\$13.75)
Direct In-dial Extension Numbers (block of 50)	\$20.00 (\$22.00)
Direct In-dial Extension Numbers (block of 100)	\$33.33 (\$36.66)
Emergency Diversion (per diversion plan)	\$50.00 (\$55.00)
Number Only Diversion (per capacity for each	\$2.00 (\$2.20)

simultaneous call)	
Relocation Diversion (per diversion plan)	\$50.00 (\$55.00)
Dual Exchange Homing (per channel)	\$7.50 (\$8.25)
Dual Voice Trunk (per channel)	\$5.00 (\$5.50)
CUBE (per channel) – Evolve Voice only	\$5.00 (\$5.50)
Congestion Overflow (per diversion plan) - MultiLine only	\$50.00 (\$55.00)
SIP REFER (per trunk group)	\$50.00 (\$55.00)
CLI Overstamping (per trunk group)	\$50.00 (\$55.00)

Note: Applicable Extension Numbers charge is based on the total number of Extension Numbers per trunk group.

(b) The following monthly feature charges are payable for Voice Express services:

Service Feature	Monthly Service Charge
Direct In-dial Extension Numbers (block of 10)	\$5.00 (\$5.50)
Direct In-dial Extension Numbers (block of 25)	\$12.50 (\$13.75)
Direct In-dial Extension Numbers (block of 50)	\$20.00 (\$22.00)
Direct In-dial Extension Numbers (block of 100)	\$33.33 (\$36.66)
Dual Exchange Homing (per channel)	\$7.50 (\$8.25)
Dual Voice Trunk (per channel)	\$5.00 (\$5.50)
CLI Overstamping (per trunk group)	\$50.00 (\$55.00)

Note: Applicable Extension Numbers charge is based on the total number of Extension Numbers per trunk group.

14.3 Once off and call charges are payable for features on BusinessNet Premier MultiLine and Evolve Voice services as follows:

- (a) Calls diverted using the Emergency Diversion and Temporary Diversion features will be charged to you at call rates as if the call was made to the Divert To Number from the Divert From Number.
- (b) Calls diverted using the Number Only Diversion feature will be charged to you at call rates as if the call was made to the Divert To Number from the Divert From Number, except that National Calls will be charged at rates applicable to Non Direct Connect services.

The following monthly feature charges are payable for BusinessNet Premier DirectLine and Evolve DirectLine services:

Service Feature	Monthly Service Charge
Voicemail (per voicemail box)	\$5.00 (\$5.50)
HotLine (per line)	\$3.50 (\$3.85)
Number Only Diversion (per capacity for each simultaneous call)	\$2.00 (\$2.20)

14.4 Call charges are payable for features on BusinessNet Premier DirectLine and Evolve DirectLine services as follows:

- (a) Calls diverted using the Call Forwarding features will be charged to you at call rates as if the call was made from your telephone number to the Divert To Number.
- (b) Calls diverted using the Number Only Diversion feature will be charged to you at call rates as if the call was made to the Divert To Number from the Number Only Service telephone number, except that National Calls will be charged at rates applicable to Non Direct Connect services
- (c) Conference calls are charged as the aggregate of call charges for the calls made from the DirectLine Service to the participants of the conference call.

14.5 MOVE, ADD AND CHANGES (MAC) CHARGE (ONCE OFF PER REQUEST OR ORDER)

Change Type	Description	Charges (Excl GST)
CHOWN	Change of ownership (CHOWN) only	\$0
Simple change	Change to an existing service that can be performed remotely (no change to hardware, no site visit required) and are part of the standard product feature set, ie. do not require any customisation. Examples include: - Voice channel or number upgrade/downgrade* - Pricing plan change - Feature change including request an Emergency Diversion on an ad hoc basis	\$500
Complex change	Change to an existing service requiring a site visit (including hardware change, but not requiring any customisation)	\$2,500
Customised changes	Changes requiring customisation in standard product as agreed by both parties	POA

* If you downgrade a service, the new monthly recurring charge will be notified to you by Optus which may be an amount up to, but not exceeding 100% of the originally contracted monthly recurring charge (including any charge in respect of the Service Interface) for the period of the downgrade until the expiry of the Committed Term.

Service changes charges are applicable between 7am – 7pm Sydney local time Monday to Friday excluding public holidays. Changes conducted outside these hours by request of the customer are considered as a Customised change. Please see Appendix 5 Miscellaneous Service and Support Charges.

15. Billing Charges

- 15.1 You may request a copy of your bill from a previous billing period. Optus may charge for the copy of the bill at the rate of \$50.00 (\$55.00) per copy.
- 15.2 You have the option of receiving itemised call details electronically or on a hard-copy paper bill. There is a \$30.00 (\$33.00) per month fee that applies to customers who require both bill formats.

16. Definitions

Calls to Mobiles means a call from an Access Line within Australia to an Australian mobile digital phone number.

Calls to 13 or 1300 numbers means calls from an Access Line within Australia to any Australian number that starts with the digits '13'.

Chargeable Calling Time means the period during which call charges apply. The Chargeable Calling Time commences at the time a connection is established and stops when a call is terminated, unless there is an initial period specified for the call. If there is an initial period for the call, then the initial period commences at the time a connection is established, and the Chargeable Call Time then commences after this initial period and stops when the call is terminated.

Charging Zone means a charging zone listed in Appendix A or Appendix B. Appendix A contains a list of Charging Zones and their adjacent Charging Zones. Appendix B contains a list of Charging Zones that have designated local call access even though they are not adjacent standard Charging Zones.

Direct Connect means services that are directly connected to the Optus Network, including all BNP services, Evolve Voice services and Evolve DirectLine services.

Inmarsat Calls means a call from an Access Line within Australia to an Inmarsat service.

International Long Distance Call means a call from an Access Line within Australia to a number outside Australia.

Intra-company Call means a call, either

- (a) between any of your Outbound Voice, Voice Express, Evolve Voice or Evolve Directline telephone numbers, or
- (b) from any of your Outbound Voice, Voice Express Evolve Voice or Evolve Directline telephone numbers to any of your mobile phone numbers;

provided these numbers are billing on accounts in your name, and have been provisioned for at least 30 days. For the avoidance of doubt, calls from any of your Outbound Voice, Voice Express, Evolve Voice or Evolve Directline telephone numbers to any mobile numbers on an Optus employee plan will not be considered to be an Intra-company Call.

Iridium, GlobalStar, GeoVerse or Thuraya Call means a call from an Access Line within Australia to an Iridium, GlobalStar, GeoVerse or Thuraya service either within Australia or overseas.

Local Call means a call made where:

- (a) the calling party and the called party are both located in the same Charging Zone;
- (b) the standard Charging Zone in which the calling party is located is adjacent to the standard Charging Zone in which the called party is located; or
- (c) the Charging Zone in which the calling party is located has designated local call access to the Charging Zone in which the called party is located.

A list of Charging Zones and their adjacent Charging Zones are set out in Appendix A. A list of Charging Zones that have designated local call access even though they are not adjacent standard Charging Zones are set out in Appendix B.

National Long Distance Call means a call from an Access Line within Australia to an Access Line elsewhere in Australia that is not a Local Call.

Non Direct Connect means services that are not directly connected to the Optus Network, including all CLD services, using Access Lines that are provided by another Supplier.

Unsuccessful calls means calls which are not successfully connected to a called number, including a number to which a called number diverts. A call will not be successfully connected if, without limitation:

- (a) the called number is engaged, disconnected or out of order;
- (b) the called number cannot be accessed using the Service; or
- (c) there are network or other service failures that have caused temporary interruptions to the Service.

APPENDIX 4 – Optus Evolve WIP VPN Plus

(Standard Pricing Table)

1. WIP VPN Plus access - standard pricing

WIP VPN Plus access consists of the following charges:

- (a) **WIP VPN Plus Realm establishment charge** is the initial charge payable for creating and configuring a WIP VPN Plus Realm, user portals and connectivity between the Optus Mobile and Optus Evolve networks. This is a one off charge. Once the WIP VPN Plus Realm is established; the WIP VPN Plus service delivery points can be connected.
- (b) **WIP VPN Plus site service charge** consists of the establishment and monthly charges payable for creating and configuring each service delivery point to connect to your WIP VPN Plus Realm & Evolve IPVPN service.
- (c) **WIP VPN Plus Data Plans** provide a SIM and allocated data plan for each service delivery point. Data is calculated as a combined total of uploads and downloads measured in Kilobytes (KB). For all purposes 1 Megabyte (MB) = 1000 Kilobytes (KB).
- (d) **WIP VPN Plus SMS Plan** provide the ability to send and receive SMS for each service delivery point. Charges only apply to SMS messages sent from the service delivery point. There is no cost to receive a SMS message. For all purposes, 1 SMS message = 160 characters.

2. Data Plans

For each WIP VPN Plus service connected, the assigned data allowance plan can be aggregated with other compatible services on the same billing account (i.e., other Shared Data Plan mobile services):

2.1 Shared Data Plan:

- (a) **Included Data:** Each WIP VPN Plus service connected to a Shared Data Plan is allocated its own included monthly data allowance. **Data Sharing:** Where you have at least two services connected to a Shared Data Plan under the same Shared Data Plan billing account, data sharing will be enabled across these services. Each WIP VPN Plus service included monthly data allowance will be added to the account Shared Data Plan. If a WIP VPN plus service connected to a Shared Data Plan is added or cancelled, the aggregate data allowance of the shared data plan will change accordingly.
- (b) **Additional Data:** If you go over your aggregated plans' included shared data allowance, excess data charges will apply at \$0.02 per MB (charged per KB increments) and will be charged at the shared data plan account level.

3. WIP VPN Plus - standard charges table

WIP VPN Plus standard charge table	Establishment charges (ex GST)	Monthly Recurring Charges (ex GST)
Realm establishment	\$995	
WIP VPN Plus service charge	\$250	\$50 per service
Shared Data usage plans		
WIP VPN Plus Shared Data 1GB		\$50 per service
WIP VPN Plus Shared Data 2GB		\$55 per service
WIP VPN Plus Shared Data 4GB		\$60 per service
WIP VPN Plus Shared Data 10GB		\$80 per service

WIP VPN Plus Shared Data 15GB		\$95 per service
WIP VPN Plus Shared Data 20GB		\$105 per service
WIP VPN Plus Shared Data 30GB		\$125 per service
Additional excess data:		\$0.02 per MB
SMS		\$0.15 per SMS message sent (160 characters)

4. Optional service charges

- (a) Evolve MRS charges will apply if this option is selected. See Optus Evolve Service Option for details.
- (b) Antenna purchase and installation charges will apply if this is selected. These charges can be paid up front or amortised over the term of the contract.

Optional charges	Establishment charges	Monthly Recurring Charges (ex GST)
Antenna Installation	Price on application	Price on application*
Ext Ant RFI LTE	Price on application	Price on application*
Ext Ant RFI COL	Price on application	Price on application*

* If you have selected the Antenna purchase and installation charges to be amortised, then the applicable monthly charges will apply.

5. Move, Add and Changes (MAC) Charge

Change Type	Description	Charges (Excl GST)
CHOWN	Change of ownership (CHOWN) only	\$0
Simple change	Change to an existing service that can be performed remotely (no change to hardware, no site visit required) and are part of the standard product feature set, i.e. do not require any customisation.	\$500
Complex change	Change to an existing service requiring a site visit (including hardware change, but not requiring any customisation)	\$2,500
Customised changes	Changes requiring customisation in standard product as agreed by both parties	Price on application

Service changes charges are applicable between 7am – 7pm Sydney local time Monday to Friday excluding public holidays. Changes conducted outside these hours by request of the customer are considered as a Customised change. Please see Appendix 5 Miscellaneous Service and Support Charges.

APPENDIX 5 –Miscellaneous Charges

Miscellaneous Install charges

Event	Description	Charges (Excl GST)
Suspending or modifying a service	Suspending your Service or modifying, repairing, or replacing any Optus Equipment as a result of an Excluded Event;	\$2500 per service
Incorrect Installation Details	In the event that any information you gave us about requirements for installation were incomplete or inaccurate, or if you need extra installation services;	\$500 per service
Non-standard install costs	In the event that additional work is required at a location where Optus installs a Service, including installation costs associated with a Supplier's Network.	Pass through of additional costs

Miscellaneous Service and Support charges

Event	Description	Charges (Excl GST)
Customer Fault	Investigating and (if requested) correcting of a fault, where we decide that the fault is caused by your equipment or facilities	\$500 per fault / Service
Billing audit	Requiring us to perform an invoice audit, where we decide that no error has been made	
Maintenance and configuration (non-fault related) requested 7pm-7am	Requiring us to perform maintenance or other services outside of 7am – 7pm Sydney local time Monday to Friday excluding public holidays, by request of the customer	Pass through of additional costs
Move, Add and Changes (MACs) requested 7pm-7am	Service changes conducted outside of standard MAC charging times (being 7am – 7pm Sydney local time Monday to Friday excluding public holidays) by request of the customer. Includes up to 1 (one) hour of standard integration testing.	\$1000 plus applicable MAC charge
Extended Integration Testing	Service charge for extended integration testing in excess of the standard 1 (one) hour test duration, where requested by the customer	Pass through of additional costs
Non-standard service cost	Hosting of Optus equipment if additional costs are incurred. For example, if your building owner imposes a charge or we agree to house your Optus equipment in a Carrier Rack in a Data Centre	Pass through of additional costs