

STANDARD PRICING TABLE: Optus Advance Service

This Standard Pricing Table forms part of Optus' Standard Form of Agreement pursuant to the Telecommunications Legislation.

This Standard Pricing Table for the following Optus Advance Service Option comprises the following appendices.

- **APPENDIX 1 - OPTUS ADVANCE ENTERPRISE INTERNET**
- **APPENDIX 2 - MISCELLANEOUS CHARGES**

Note: The reference of the terms 'monthly recurring charges' and 'monthly service charges' across this Standard Pricing Table is made with the same meaning applying to both the terms, but only to the extent of their specific usage for the relevant Service Option under this Standard Pricing Table.

APPENDIX 1 – OPTUS ADVANCE ENTERPRISE INTERNET (STANDARD PRICING TABLE)

Optus will only supply the Optus Advance Enterprise Internet Service Option at the rates set out in the Standard Pricing Tables below or in your Application for each site if you choose a Committed Term of month to month or a Committed Term of at least twelve months (unless otherwise agreed).

Pricing for Optus Advance Enterprise Internet includes:

- (a) standard fixed charges, such as establishment and relocation charges and charges for changes as set out below;
- (b) Monthly Recurring Charges as set out below or where we have agreed different charges, the charges that are set out in your Application;
- (c) Cancellation Fees and other charges that are set out in your Agreement;
- (d) any other charges that may be notified to or agreed with you by Optus for additional services.

1 ESTABLISHMENT / INSTALL and RELOCATION CHARGE

- 1.1 The Establishment Charge is the initial charge payable for installing the Service which is payable upon installation (also known as an Install Charge on your Application). The Relocation Charge is the charge payable for relocating an existing Service from one location to another.
- 1.2 Establishment and Relocation Charges are subject to extra charges if additional work is required to install the Service, subject to a special agreement in writing signed by both parties.

Optus Advance Enterprise Internet	Charges (excl GST)
Service Installation / Relocation Charge (per Service)	\$2,500

- 1.3 Optus Carriage Managers involvement is subject to extra charges, as set out below, if additional resources are required to install the Service, subject to a special agreement in writing signed by both parties.

Optus Advance Enterprise Internet	Upfront Charges (excl GST)
Carriage Manager Minimum Charge (Incl 30 services)	\$1,365
Carriage Manager Per Service Charge (>31 services)	\$32.71

Establishment and Relocation charges for non-standard services will be provided on request.

2 MOVE, ADD AND CHANGES (MAC) CHARGE

Change Type	Description	Charges (Excl GST)
CHOWN	Change of ownership (CHOWN) only	\$0

Simple change	Change to an existing service that can be performed remotely (no change to hardware, no site visit required) and are part of the standard product feature set, ie. do not require any customisation. Examples include: - Bandwidth upgrade/downgrade* - QoS configuration changes - Internet plan change	\$500
Complex change	Change to an existing service requiring a site visit (including hardware change, but not requiring any customisation)	\$2,500
Customised changes	Changes requiring customisation in standard product as agreed by both parties	POA

* If you downgrade a service, the new monthly recurring charge will be notified to you by Optus which may be an amount up to, but not exceeding 100% of the originally contracted monthly recurring charge (including any charge in respect of the Service Interface) for the period of the downgrade until the expiry of the Committed Term.

Service change charges are applicable between 7am – 7pm Sydney local time Monday to Friday excluding public holidays. Changes conducted outside these hours, by your request, are considered as a Customised change. Please see Appendix 2 (Miscellaneous Charges) of this Standard Pricing Table.

3 MONTHLY RECURRING CHARGE

3.1 A Monthly Recurring Charge is payable as set out in your Application. The calculation of Monthly Recurring Charge may depend on:

- (a) the access types you select (for example, nbnEE, Fibre);
 - (b) the speed (for example, 100M/100M or 250M/250M);
 - (c) the Site address of the Service (which may be in Metro, Regional, Remote areas, NBN zones – CBD or Zone 1-3);
 - (d) which class of service (COS) is included;
 - (e) UNI (User Network Interface Type) selected (for example 1G or 10G),
- among other things.

We have set out our standard Monthly Recurring Charges for commonly requested Services below, but your pricing will be set out in your Application, after you agree with our quotation.

- 3.2 On expiry of the Committed Term or Special, Optus may end the pricing set out in the Application or Special on 30 days' written notice and reserves the right to:
- (a) adjust your charges by multiplying the last applicable full Monthly Recurring Charge (excluding any once off adjustments) x 175%; and
 - (b) for the purposes of clause 2.2 of the Optus Advance Enterprise Internet Option, in relation to all Subscription, Usage & 95th Percentile (P95) billing types, Optus reserves the right to charge the applicable monthly Flat Rate x 175% with excess usage charged in arrears at your predefined excess usage rate per megabit, per second or megabyte,

until we agree a new Application.

Clause 3.2 does not apply to Committed Term of month to month.

- 3.3 Optus reserves the right to increase the Monthly Recurring Charge as stated in your Application or other agreement for the Service if a third party provider(s) to Optus increases their charges for the service to Optus. Any increase would be commensurate with the third party charge increase.

3.4 Standard Monthly Recurring Charges

To the extent your required configurations are not set out below, we will provide you with a quotation and agree the charges in an Application.

(a) Optus Advance Enterprise Internet Essential

Access Type	Plan Name	Monthly Recurring Charges (Ex GST)*
nbnEE	Enterprise Internet 100 Essential	\$1,381.19
nbnEE	Enterprise Internet 250 Essential	\$1,381.19
nbnEE	Enterprise Internet 500 Essential	\$1,900.45
nbnEE	Enterprise Internet 1000 Essential	\$2,448.48
nbnEE	Enterprise Internet 2000 Essential	\$3,883.79
nbnEE	Enterprise Internet 5000 Essential	\$5,335.99
nbnEE	Enterprise Internet 10000 Essential	\$7,429.87

* only showing pricing of Enterprise Internet Essential plans with nbnEE Low Class of Service in CBD zone. Medium and High Class of Service will incur additional charges.

(b) Optus Advance Enterprise Internet Professional

Access Type	Access Speed	Monthly Recurring Charges (Ex GST)*
nbnEE	50M/50M	\$1,519.31
nbnEE	100M/100M	\$1,519.31
nbnEE	200M/200M	\$1,519.31
nbnEE	250M/250M	\$1,519.31
nbnEE	300M/300M	\$1,591.53
nbnEE	400M/400M	\$1,814.76
nbnEE	500M/500M	\$2,090.49
nbnEE	600M/600M	\$2,403.31
nbnEE	800M/800M	\$2,577.66
nbnEE	1000M/1000M	\$2,693.33

nbnEE	2000M/2000M	\$4,272.17
nbnEE	5000M/5000M	\$5,869.59
nbnEE	10000M/10000M	\$8,172.85

* only showing pricing of Enterprise Internet Professional with nbnEE Low Class of Service in CBD Zone. Medium and High Class of Service will incur additional charges.

APPENDIX 2 – MISCELLANEOUS CHARGES

MISCELLANEOUS INSTALL CHARGES

Miscellaneous Install charges Event	Description	Charges (Excl GST)
Suspending or modifying a Service	Suspending your Service or modifying, repairing, or replacing any Optus Equipment as a result of an Excluded Event.	\$2500 per service
Incorrect Installation Details	In the event that any information you provide us about requirements for installation are incomplete or inaccurate, or if you need extra installation services.	\$500 per service
Non-standard install costs	In the event that additional work is required at a location where Optus installs a Service, including installation costs associated with a Supplier's Network.	Pass through of additional costs

MISCELLANEOUS SERVICE AND SUPPORT CHARGES

Event	Description	Charges (Excl GST)
Customer Fault	Investigating and (if requested) correcting of a fault, where we reasonably decide that the fault is caused by your equipment or facilities.	\$500 per fault / Service
Billing audit	Requiring us to perform an invoice audit, where we decide that no error has been made.	
Maintenance and configuration (non-fault related) requested 7pm-7am	Requiring us to perform maintenance or other services outside of 7am – 7pm Sydney local time Monday to Friday excluding public holidays your request.	Pass through of additional costs
Move, Add and Changes (MACs) requested 7pm-7am	Service changes conducted outside of standard MAC charging times (being 7am – 7pm Sydney local time Monday to Friday excluding public holidays) by your request. Includes up to 1 (one) hour of standard integration testing.	\$1000 plus applicable MAC charge

Extended Integration Testing	Service charge for extended integration testing in excess of the standard 1 (one) hour test duration, where requested by you.	Pass through of additional costs
Non-standard service cost	Hosting of Optus equipment if additional costs are incurred. For example, if your building owner imposes a charge or we agree to house your Optus equipment in a Carrier Rack in a Data Centre.	Pass through of additional costs