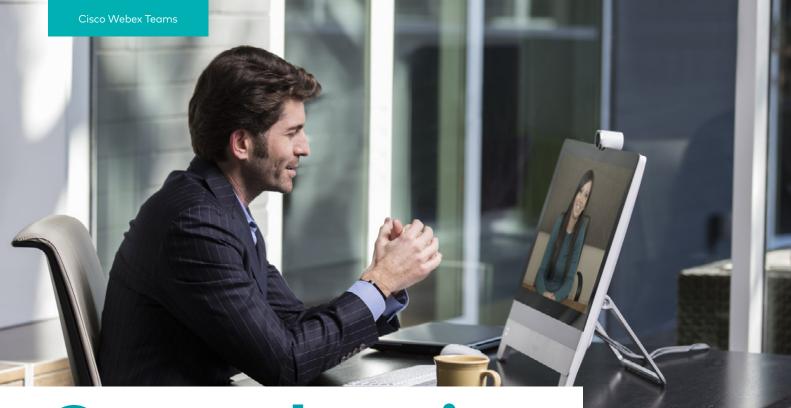# Team collaboration with Cisco Webex Teams

Cisco Webex Teams (formerly Cisco Spark) is a complete business collaboration service from the Cisco cloud that enables you to message, meet, or call anyone online at anytime.

yes

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Game-changing collaboration experiences

Cisco Webex Teams (formerly Cisco Spark) is your business messaging app, conferencing solution, and phone system all in one.

Located in the Cisco Collaboration Cloud, Cisco Webex Teams changes the communications experience from siloed to one of collaboration. Instead of just calling or instant messaging, Cisco Webex Teams makes persistent business messaging the centre experience of all your communications and where all of your work lives. You are one click from initiating and receiving voice and video calls, joining meetings, scheduling meetings, and more, all with the historical context of team and one-to-one interactions including shared files and messages.

You can look forward to

Personal productivity: Cisco Webex Teams helps unify all the ways people work together. You can use the service from any device, anywhere, with video everywhere. Being an app-centric service, it offers a delightful experience.

Team agility: Cisco Webex Teams is designed to promote effective teamwork, with messaging, file sharing, and a virtual place for teams to meet. It also makes meetings more productive with a complete lifecycle approach, with tools for before, during, and after meetings.

Business acceleration: The Cisco Webex Teams service provides a platform for innovation and growth. It helps connect and engage employees, customers, and partners while helping control cost without compromise.

Teams move faster when everything and everyone comes together.

Cisco Webex Teams

Cisco Webex Teams brings three main components – Message, Meeting and Call – together in one simple interface to form a single experience.

It's simple – Each element has been designed to ensure the user experience is simple and intuitive.

It's secure – Security is integral to Cisco Webex Teams, all communication is encrypted with only our customers holding the keys to their data.

It's complete – With Cisco Webex Teams you get all the best Cisco collaboration services wrapped up in a complete service providing users a great experience regardless of location or device.

Message

Always-on, secure team messaging and file sharing from any device.

Meeting

Meet online at any time. Video and screen sharing included.

Call

Integrated business phone with HD voice and video calling for desktop and mobile.

Contact us to organise a 2 months trial of Cisco Webex Teams

Message

Persistent business messaging is central to the Cisco Webex Teams service, providing an exceptional mobile experience. Secure virtual spaces enable team and one-to-one interactions for discussing, making decisions, and working together. Teams send messages, share files, and integrate with the other tools and business processes they need.

Meeting

Connect teams and meet customers easily with the added benefits of being able to message and share content securely before, during and after the meeting using the Cisco Webex Teams message app. It's easy to schedule or join a meeting from the office, at home, on the road, or from a room-based video system. Cisco Webex Teams Service offers two levels of meeting capabilities. Basic meetings enable you to have instant meetings with audio, video, and screen-sharing capabilities with any Cisco Webex Teams user. Advanced meetings provide all the capabilities of Webex meeting and allow anyone to join a meeting on any device, even third-party devices and systems.

Message and Meeting service combination

Feature	Business Messaging (M1)	Business Messaging and Basic Meetings (M2)	Business Messaging and Advanced Meetings (M3)
Unlimited Messages	✓	✓	✓
Unlimited Team Rooms	✓	✓	✓
SIP URI Dialling	✓	✓	✓
Storage Limit per user[1]	5GB	5GB	5GB
Multi-party Meetings	Up to 3 participants	Up to 25 participants	Up to 25 participants
Cisco Webex Meeting Centre Subscription[2]	-	-	Up to 225 participants
Cisco Meeting Room (CMR)	-	-	✓
Cisco Tolled Audio			✓
Single Sign-On	✓	✓	✓
Directory Integration	✓	✓	✓
User Management	✓	✓	✓
Online Support via Cisco	✓	✓	✓
Analytics	✓	✓	✓
Unlimited API Integrations	✓	✓	✓

1. Storage is collectively shared across all users of an organisation. E.g. A customer with 1000 Cisco Webex Teams Users would have a total of 5000GB of storage shared for all users.
2. 200 Webex Participants and 25 Participants via Cisco Meeting Room (CMR)

Call

Cisco Webex Teams is also a cloud-based phone system that enables voice and video communications through mobile and desktop soft clients, Cisco IP Phones, and rooms using video room-based systems. And it integrates with Cisco Webex Teams messages and meetings to get work done quickly. Simply connect public-switched-telephone-network (PSTN) services to the application to enjoy one-touch directory dialling and voicemail, and to join meetings on the go and from any device. Already have Cisco call control? Use our Cisco Webex Teams Hybrid services to integrate what you have with Cisco Webex Teams message and meeting and get all the capabilities of Cisco Webex Teams service from the cloud.

Hybrid services

- **Hybrid Call service:** Call service enables organisations to use the Cisco call control they have or desire and integrate it so tightly with Cisco Webex Teams message and meeting that the service will work as seamlessly as a total cloud solution. Call service supports Cisco Unified Communications Manager (CUCM), Cisco Business Edition 6000 (BE6K) or 7000 (BE7K), or Cisco Hosted Collaboration Solution (Optus UCaaS).

- **Hybrid Calendar service:** This service integrates your on-premises Microsoft Exchange with Cisco Webex Teams message and meeting capabilities. Calendar service allows you to automatically and easily create a Cisco Webex Teams room and schedule one-to-one and three-way calls as well as basic and advanced meetings.

- **Hybrid Directory service:** This service integrates with Cisco Webex Teams message, meeting, and call to provide easy click to message, meet, or call. It automatically synchronises Cisco Webex Teams with the on-premises Microsoft Active Directory to provide accurate and consistent click-to-call capabilities for users and ease the administration burden for IT.

Cisco Webex Teams board and room endpoints

Cisco Webex Teams Board

The Cisco Webex Teams Board is a touch-based, three-in-one collaboration device that combines a wireless presentation, digital white board, video conferencing, and connects physical and virtual meeting rooms for continuous workflow.

The Cisco Webex Teams Board is available in 55" and 70" sizes.

Cisco Webex Teams Room Devices MX Series

Cisco offers a range of certified Cisco video room devices that can be connected to the Cisco Webex Teams service.

The MX Series allows you to easily turn any conference room into a video collaboration hub. It combines two product lines: the MX700 and MX800 performance line and the MX300 and MX200 value line, giving you the flexibility to deploy and scale video with the needs of your business.

Cisco Webex Teams Desk Devices DX70 and DX80

A range of certified Cisco desktop devices can be connected to Cisco Webex Teams. The Cisco DX70 and DX80 enable you to collaborate as though you're in the same room, with video on a 14- or 23-inch touchscreen. They are ideal for small shared rooms.

Cisco Webex Teams Room Devices SX Series

Build video collaboration rooms to meet the needs of your organisation—from small huddle spaces to medium and large customised conference rooms.

The SX10 and SX20 Quick Sets turn any flat panel display into a video collaboration system for small to medium-sized meeting rooms and huddle spaces.

The SX80 is a powerful and feature-rich codec, delivering the ultimate in high-definition video and high-fidelity audio, perfect for large video collaboration experiences.

Give us
a call

To discuss how Optus can help you through collaboration solutions, **contact your Optus Account Manager or call the Optus Business hotline on 1800 555 937**

Join the conversation

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